



# Moreno Valley

www.moreno-valley.ca.us



## Residential Solid Waste and Recycling Program Information

Waste Management provides a wheeled cart for collection of your trash, recyclables, and green waste. Trash, green waste, and recycling are picked up every week.

### WHAT GOES IN YOUR CART?

Waste Management supplies trash (burgundy colored), green waste (green colored) and commingled recycling (grey colored) containers.

#### TRASH

*(WM supplied burgundy cart)*

- Animal Waste
- Disposable Diapers
- Food Waste
- Drinking Glasses
- Glass or Ceramic Plates
- Palm Fronds & Cactus
- Plastic Baggies
- Plastic Wrap
- Soiled Napkins & Paper Plates
- Styrofoam Egg Cartons
- Waxed Paper
- Window Glass & Mirrors

#### GREEN WASTE CART

*(WM supplied green cart)*

##### Green waste materials include:

- Grass / Leaves (*loose, not bagged*)
- Tree Branches
- Plants / Weeds
- Garden Trimmings

*(No: palm fronds, soil, rocks, manure or animal waste)*

#### RECYCLING CART

*(WM supplied grey cart)*

##### Recyclable materials include:

- Newspapers
- Cardboard
- Mixed Paper
- Bulk Mail
- Cereal Boxes
- Magazines & Phone Books
- Aluminum Cans
- Tin / Steel Cans
- Plastic Bottles
- Glass / Plastic Food & Beverage Containers

**NOTE:** Additional trash, recycle, and green waste carts are available. Contact Waste Management at (800) 423-9986 for more information.

### CART SERVICE REMINDERS

1. Place all waste in the appropriate container and close the lid.
2. All trash, recyclables, and green waste outside the cart will not be collected.
3. Place your carts at the curb by 6:00 a.m. on collection day. Emptied carts must be removed from curbside by 6:00 p.m. on the same day.
4. Roll carts into the street and place them against the curb, handles facing your home. Place carts at least two feet apart from other carts and objects.

### HOLIDAY SCHEDULE

Waste collection does not occur on the following holidays:

- New Year's Day
- Memorial Day
- 4th of July
- Labor Day
- Thanksgiving Day
- Christmas Day

When a holiday falls on a weekday, collection will be delayed one day for the remainder of the week. If a holiday falls on a Saturday or Sunday, there will be no delays.

## **BILLING**

Residential services are billed by Waste Management . Discounted rates are available to seniors 65 years of age and older. Proof of age is required. Unpaid and delinquent charges for waste collection services will be placed on resident's property taxes annually, including penalties and interest.

## **BULKY ITEM COLLECTION**

Residents may request a free bulky item pick up either once a month (up to four items) or once per week (one item) on their regular service day. Advance notice is required. To schedule a free bulky pick up, please contact Waste Management at (800) 423-9986 at least 24 hours in advance of your regular service day. There will be a charge for additional items. Bulky items include: couches, washers, dryers, water heaters, lawn furniture, tires, etc.

## **EXTRA RECYCLABLES ,TRASH, AND GREEN WASTE**

Residents may place on curbside up to 15 additional bags of trash, recyclables or green waste three times per year including the first regularly scheduled collection following the Christmas holiday. Please contact Waste Management at (800) 423-9986 at least 48 hours in advance of your regular collection day for this service. Residents may request an additional 64 gallon cart for yard waste free of charge. Residents may also drop off recyclables at Waste Management's transfer station (located at 17700 Indian Street, Moreno Valley) free of charge.

## **CHRISTMAS TREE RECYCLING**

We will collect and recycle Christmas trees for the first two weeks following Christmas on your regular collection day. Trees longer than six feet must be cut in half. Please remove all decorations including tinsel, lights, ornaments and tree stands. Flocked trees will be collected by the trash truck and cannot be recycled.

## **ELECTRONIC WASTE**

Residents may request the collection of computers (terminals/monitors), stereo systems (home or automotive), television sets, DVD/VCR players, cell phones, and other electronic devices. A maximum of three items per year will be collected for free. A nominal fee will be charged to collect over three e-waste items. Residents may also drop off electronic waste at Waste Management's transfer station free of charge. WM is located at 17700 Indian Street, Moreno Valley.

## **HOUSEHOLD HAZARDOUS WASTE**

Household hazardous waste cannot be collected by Waste Management. Please call the Riverside County Waste Management Department at (800) 304-2226 or (951) 486-3200, or you can visit them on the web at [www.rivcowm.org/hhw/hhw\\_schedule.html](http://www.rivcowm.org/hhw/hhw_schedule.html). Household hazardous waste includes: used oil filters, paint, antifreeze, batteries, propane tanks, pesticides, household cleaners, pool chemicals, sharps/needles, and fluorescent bulbs.

## **PHYSICALLY DISABLED PICKUP ASSISTANCE**

Free, special backyard collection services are available to eligible residents. Contact Waste Management Customer Service for eligibility requirements.