



Waste Management
700 E. Butterfield, 4th Floor
Lombard, IL 60148



CUSTOMER SERVICE
1-800-796-9696



Long Grove 2014

Solid Waste & Recycling Collection Guide



Long Grove will be enhancing its waste collection services via Waste Management by providing rolling waste and recycling carts to the entire community. These carts will be delivered curb side in mid-January. Residents may change the size of their refuse carts one time a year in the month of May for no switch out fee starting in 2014, there will be a \$25.00 fee to do it outside the month of May. Residents may upgrade to a 96g cart for recycling at no charge starting in May 2015. If you so desire you may recycle your existing bin by placing in the new recycling cart or simply keep it.

If you have any questions, please call Customer Service at 1-800-796-9696 between 7:00 a.m. and 5:30 p.m., Monday – Friday.

GENERAL GUIDELINES

- All solid waste materials must be placed out at the curb for collection by 6:00 a.m. the day of your scheduled collection, but not before 5:00 p.m. the day before your pick-up. Please keep in mind that the same truck that picks up the trash will also pickup the recycling, the truck is partitioned to handle each material.
- All containers and any solid waste materials that are not collected must be removed from the curb by 8:00 a.m. the day after your scheduled collection.
- Carts are the property of Waste Management and are not to be removed from the property.

SERVICE INQUIRIES

Residents with questions or service related issues regarding the solid waste program may contact Waste Management directly Monday through Friday 7:00 a.m. – 5:30 p.m. at 1-800-796-9696.

HOLIDAY SCHEDULE*

New Years Day	Independence Day	Thanksgiving Day
Memorial Day	Labor Day	Christmas Day

** Scheduled collections that fall on or after an observed holiday will be delayed by one day the week of the holiday only.*



SERVICE RATES 2014

96g unlimited cart service (no charge for additional cans/bags)	\$19.45 per month
96g limited cart service	\$18.35 per month
64g limited cart service	\$17.32 per month
35g limited cart service	\$16.29 per month
Additional trash/yard waste stickers	\$2.50 each
Seasonal yard waste service	\$60.00
Xtra pick up for limited service	\$17.00 per yard.
Back door service	\$8.00 per month
Fall leaf collection (6 weeks each fall)	\$1.00 each

Please note that twice a week service will no longer be available as of 2/1/2014. Additional trash carts may be rented under the unlimited option for \$3.00 per month each.

RECYCLING

Long Grove encourages residents to reduce, reuse and recycle. One 64-gallon cart with a yellow lid is provided at no cost to each single family home from Waste Management

GENERAL GUIDELINES

- Do not mix household refuse with recyclables in the recycling cart. Mixed Refuse will not be collected.
- Do not put recyclable materials in plastic bags.
- All recyclable materials should be free of food, no need to remove caps/lids.
- Cardboard must be flattened or cut into 2'x2' squares. Cardboard should be placed inside of or stacked and tied next to the recycling cart.



PREPARATION OF MATERIALS

All acceptable recyclable items can be placed together inside the recycling cart for collection.

Metal

- Aluminum cans, foil and formed containers
- Steel or tin cans
- Empty aerosol cans
- **NO scrap metal**



Glass

- Bottles and jars only
- Brown, green and clear glass
- **NO mirrors, window glass, Pyrex dishes, or light bulbs**



PLASTIC BOTTLES AND RIGID CONTAINERS

PET (1)

- 1&2 Liter soda bottles
- Plastic flower pots
- Plastic plates and trays

HDPE (2)

- Laundry detergent containers
- Milk and water bottles
- Margarine tubs
- Baby wipe containers
- Plastic cups

PVC (3)

- Cooking oil bottles
- Shampoo bottles

LDPE (4)

- Squeeze mustard bottles
- Shampoo bottles

PVC (5)

- Deli containers
- Cosmetic containers
- Six and twelve pack rings



NO motor oil, anti-freeze, pool chemicals, or hazardous waste containers.
NO containers larger than one gallon.

PAPER

Newspapers

- All inserts accepted

Magazines & Catalogs

- Glossy and non-glossy accepted
- Telephone directories

Kraft Brown Paper Bags

- Corrugated cardboard. Cardboard must be flattened or cut into 2' x 2' squares

Paperboard (chipboard)

- Cereal boxes
- Tissue boxes
- Pasta boxes
- Clothing boxes
- Frozen food packages
- Beverage carriers
- Pizza boxes

Junk Mail

- Flyers
- Post cards
- Brochures
- Greeting cards
- Window envelopes
- Advertisements

Mixed Paper

- Stationery
- Post-it notes
- Typing paper
- Notebook paper
- Computer and copy paper
- Bond envelopes
- NO food or contaminated paper



Compact and flatten items as much as possible.

GARBAGE AND RECYCLING CONTAINERS

Each single family house will be given a 96, 64 or 35 gallon cart for refuse and a 64 gallon cart for recycling. All residents had an option to choose cart sizes in the beginning of December. If you missed this window, you will be able to change in the month of May for no switch out fee. A 96g cart with unlimited service will be given to all residents who did not respond to our survey. Residents that chose limited service will need to sticker any additional items outside the cart. Each house will also be given a 64 gallon cart for recycling.

- *Do not mix refuse with yard waste. Cans containing mixed refuse and yard waste will not be collected.*

RESIDENTIAL ELECTRONICS RECYCLING

The following electronic items are no longer accepted in either your trash or recycling containers. Please visit www.swalco.org or call 847.336.9340 to find the nearest place to recycle electronics.

- | | | | |
|---------------|------------------|----------------------------------|----------------------|
| • Televisions | • Keyboards | • VCRs | • Video game systems |
| • Monitors | • Computer mouse | • DVD players and recorders | • Small servers |
| • Printers | • Scanners | • Portable digital music players | |
| • Computers | • Fax Machines | | |

Helpful Hints

- Many local appliance companies will dispose of your old appliance free of charge when you purchase a new one.
- Consider donating usable, clothing, furniture, toys, appliances, etc. to local charities.

YARD WASTE

Yard waste is collected weekly beginning April 1 through November 30.

- Must be placed in biodegradable Kraft paper bags (max 33 gallons and 45 pounds) for collection. Yard waste placed in plastic bags will not be collected. Refer to pricing on page 3 for details.



BRUSH AND TREE TRIMMINGS

- Must be bundled and tied with biodegradable twine or string in distinct piles that are no longer than 4 feet in length, 2 feet in diameter and weighing no more than 60 pounds with no individual branch being greater than 3 inches in diameter.



CHRISTMAS TREES

Christmas Trees will be collected the first two full weeks of January, at no additional charge from all residential households. All decorations, stands, tinsel/garland, etc. must be removed from trees in order to be collected. Do not place trees in plastic bags. Trees in plastic bags will not be collected.



DISPOSAL OF BULK ITEMS

Residents that choose the unlimited service option will be allowed to place out one (1) bulk item free of charge.

Residents that choose limited service will be required to place a sticker on any bulk items.



A couch, small table, etc are considered bulk items. Maximum 45 pound weight limit. This excludes landscape waste, electronics, white goods, and tires.

For immediate pick up of bulk items contact Waste Management directly to arrange for a special collection or to order a dumpster. For more details, contact Waste Management at 1-800-796-9696. Full payment will be required at that time. Smaller items can be placed inside the cart.

Recycling Cart. All residents are eligible for a garbage cart and a 64 gallon recycling cart at no extra charge. Residents are encouraged to use garbage and recycling carts, however, may choose to use their existing garbage cans & recycling bins.

Long Driveways: Residents are encouraged to use garbage and recycling carts, however, in recognition of various hardship situations such as where residents have very long driveways and moving cart(s) down these driveways is not practical, residents may continue to use their existing cans/bags and recycling totes. In these situations, residents can avoid having to use stickers on these garbage containers by subscribing to the unlimited service.

Carts Delivery & Removal: Waste Management will deliver new carts to the bottom of the driveway in Mid-January. Residents that want Waste Management to dispose of their old containers can mark them by attaching a piece of paper to these containers with "Please Take" written on it.

UNACCEPTABLE ITEMS

Household products that are flammable, toxic, corrosive, or reactive can be dangerous to collection personnel and the environment when disposed of improperly. Items such as paint, pesticides, poisons, cleaning solvents, automotive batteries, tires, tainted gasoline, used oil, and other automobile fluids are considered to be household hazardous waste and should not be included with your refuse for disposal.

APPLIANCES

State law prohibits the disposal of appliances in landfills. Please see earth911.com for a location to dispose of appliances.

- Washer
- Stove
- Furnace
- Dryer
- Freezer
- Dehumidifier
- Hot water heater
- Refrigerator
- Dishwasher



- Air Conditioner



DISPOSING OF HOUSEHOLD HAZARDOUS WASTE

SWALCO (Solid Waste Agency of Lake County) offers free HHW collections for residents. Mobile Collection Events are held at various locations throughout Lake County from April through November.

Year-round HHW drop-off is available at SWALCO's facility in Gurnee multiple times per month - by appointment only. Schedule your appointment at www.swalco.org or call 847-336-9340.

Waste Management will not collect solid or liquid hazardous waste. Examples include paint; pesticides; petroleum derivatives, such as motor oil and solvents, and explosive items.

DISPOSING OF LATEX PAINT

Today's latex (water-based) paint has a very low level of toxicity. Since disposing of it at large household hazardous waste collection sites is very expensive, the IEPA encourages the following methods to dispose of unwanted latex paint:

- **Keep painting.** Add a little more paint to the area that was worked on.
- **Paint something else** It may not need the paint, but to help use up leftover paint, paint cardboard, scrap lumber, wood chairs, the porch, inside of your garage, the playhouse or other area.
- **Give it to someone.** Donate the paint to a church, community organization or Habitat for Humanity-type group.
- **Use an absorbent** like shredded paper, sawdust, kitty litter or corn husks. Depending on how full the can is, add the absorbent to the can and mix it up. When the liquids are absorbed, dry the mixture out and then dispose of it with regular waste. You may also be able to empty the can, dry it out and recycle the can.
- **Store it for later.** Cover the opening with plastic wrap and put the lid on making sure it fits securely. Turn the paint can upside down. This creates a tight seal and keeps the paint fresh for re-use. © 2003 Illinois EPA Agency